

Ellgia Website Privacy Statement

What we collect

While using our services, we may ask you to provide us with personal information that can be used to contact or identify you (“Personal Data”). This might include, but is not limited to:

- Your name and contact information including email addresses
- Information that you provide by filling in forms on our websites including registration or requests for information forms
- Bank Details
- Computer IP addresses

What we do with the information we gather

We require this information to understand your needs and provide you with the best possible service. As a business we need to maintain accurate records of customer details, transactions and the services we provide in order to operate efficiently and continue to develop our services.

We also use this information to send promotional emails about new products and offers or other service-related information which we think you may find interesting or useful.

Occasionally we may contact you for market research purposes by email, phone or in writing and we may use the information to inform the development of our services and our communications including our website.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure. We take appropriate physical, electronic and procedural measures to safeguard personal data.

If we use contractors who require access to personal information, we require assurances that they comply with GDPR as the data processor, and that personal data is kept confidential. They will not use your information except to fulfil their obligations to us and will not use it except in line with our privacy policy. But we must point out that no electronic data storage or transfer process can guarantee absolute security.

We may also have to disclose information about customers to our professional advisors to obtain professional advice.

We will not disclose personal data to anyone else.

Retention of data

Ellgia will retain Personal Data for the minimum required period in line with our GDPR policy and statutory obligations for example, if we are required to retain data to comply with applicable laws, resolve disputes, and enforce our legal agreements and policies.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement.

Your rights

If you wish to be informed what personal data we hold about you or to request that data is removed from our systems, please contact us.

You have the right to:

- Access and receive a copy of the Personal Data we hold about you.
- Rectify any Personal Data held about you that is inaccurate.
- Request the deletion of Personal Data held about you.

You have the right to data portability for the information you provide Mid UK Recycling. You can request to obtain a copy of your personal data in a commonly used electronic format, so that you can manage and move it. Please note we may ask you to verify your identity before responding to such requests.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Ellgia may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes